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QUALITY POLICY STATEMENT ISO 9001: 2015 Paragraph 5.2

AMG Engineering, as an organisation, provide services related to the design, manufacture, refurbishing and sales of heavy engineering products.

Management of AMG Engineering are collectively committed to a policy of supplying products meeting the requirements as supplied by the customer. Furthermore, the products supplied, will also conform to the requirements as stipulated by any other national or international specifications, codes and standards referenced. A discipline will be instilled in all employees of AMG Engineering, to maintain meticulous records to provide evidence of conformity to requirements, and the effective operation of the quality management system.

To meet this end, one of the tools utilised, has been the establishment, documenting and implementation of a quality management system, based on the requirements of the ISO 9001: 2015 international standard.

The requirements and stipulations of the international standard, and of the quality management system, is the corporate property of any, and all, employees of AMG Engineering, and the contents, requirements and stipulations of these documents will be implemented, understood and maintained, throughout the entire organisation.

Employees of AMG Engineering will continuously be made aware of the importance, and subsequent implications, of meeting customer requirements, and thus ensuring a high level of customer satisfaction. We will sincerely accept responsibility for any deviations and errors, and we will be serious in correcting the error, and will act promptly to prevent the same, or similar, incidents from re-occurring.

To strive for continual improvement, AMG Engineering will, as far as is practical, constantly and routinely, measure customer satisfaction, as a means of identifying opportunities for improvement.

Quality objectives will be established, implemented and co-ordinated within the organisation, and it is the responsibility of all employees of AMG Engineering, to strive to meet these objectives, with the main focus being the continual improvement of the effectiveness of the implemented quality management system, as the quality management system adds value to the product / service offered by AMG Engineering. Quality objectives will be reviewed periodically, to ensure that the stated objectives remain relevant, and continual improvement is maintained.

The quality policy of AMG Engineering will also be reviewed periodically, to ensure that it remains suitable to the purpose and vision of the organisation, incorporating into the policy, and into the quality management system of AMG Engineering, any technological advances achieved in the industry.

Through the use of the infrastructure and tools at the disposal of the management team of AMG Engineering, our customers are confidently assured that the products / services on offer, meet the initial and continuing technical and quality assurance requirements of the order or contract, and are within the financial and contractual restraints of the order or contract, and that the product / service will be supplied with the highest possible level of reliability, effectiveness and longevity.

Werner Lupberger
CEO

Handwritten signature of Werner Lupberger in black ink.

Date: 18th Of January 2023

Deon Wilson
MD

Handwritten signature of Deon Wilson in black ink.

Date: 18th Of January 2023

THIS DOCUMENT IS AN EXERPT FROM THE MOST CURRENT VERSION OF THE QUALITY POLICY MANUAL OF AMG ENGINEERING, AND HAS BEEN CREATED FOR DISPLAY PURPOSES ONLY